

## What Our Customers are Saying

*Boan's workers are always prompt and very polite. They have done my heating and cooling for a number of years. I'm 81 years old and my husband has passed on. They are always ready to help me. They come each spring and fall to check my equipment.*

Ellen B. - Raytown

*Boan Heating & Cooling did an excellent job. When we really needed their help, they came through for us.*

Cliff W. - Raytown

*This is the only company I call for service. They do a great job!!!!*

Mary S. - Raytown

*I have been very pleased with the business I have done with Boan over the last 10 years.*

Virginia F. - Kansas City

*Boan has treated me very well as a customer. They've met all my needs to my heating and cooling system. I have recommended them.*

John B. - Independence

*I have never had a bad experience with anyone, from Lisa who answers the phones, to the techs that service my furnace and air every year. I definitely would recommend them to anyone who needs a new system.*

Teresa W. - Grandview

*We are very happy with Boan Heating and Cooling. They service our Lennox every fall and spring. We have had Boan for several years.*

Robert G. - Blue Springs

## Certified KCP&L Cool Homes Contractor

KCP&L customers may be eligible for discounts up to \$850 or basic maintenance services. Visit [boanheating-cooling.com](http://boanheating-cooling.com) or [kcpl.com/coolhomes](http://kcpl.com/coolhomes) for more info.



## Planned Service



Dave Lennox  
**PREMIER DEALER**  
LENNOX



# BOAN

HEATING & COOLING, INC.

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Raytown, MO 64138-5502

[BoanHeating-Cooling.com](http://BoanHeating-Cooling.com)

816-356-4508

913-712-9251

# Planned Service



# BOAN

HEATING & COOLING, INC.

[BoanHeating-Cooling.com](http://BoanHeating-Cooling.com)

**Thank you** for considering Boan Heating & Cooling routine maintenance. My family has been **guaranteeing satisfaction** since 1981. Our technicians are not plumbers or electricians, but **professionals** in the heating & cooling field. We mandate that our technicians be drug free, well mannered, uniformed, trustworthy, and industry certified. By being part of the Lennox Premier, and American Standard Customer Care Dealer programs, the **Boan staff is held to a much higher standard**. Our Quality Control Department insures that Boan technicians have the best resources and training available. Just as a vehicle needs scheduled service, so should your home comfort system. My family has enjoyed many nights of worry-free comfort, so should yours.



*Chris Seagraves  
Owner*

## Planned Service

### 1. Reduces major repair expenses.

Minor repairs and adjustments prevent major repairs and catastrophic failures that could require premature unit replacements.

### 2. Lengthens the life of the equipment.

Planned Service allows the technician to recommend updating existing equipment or components only when it is really needed, not because of poor maintenance.

### 3. Maintains efficient operation.

Planned Service maintains the highest energy efficiency and enhances the life expectancy of equipment. Trained technicians know how and when components need lubrication and cleaning.

### 4. Saves money/eliminates cost of needed repairs.

The basic contract covers most small repairs with no extra labor costs involved if the work is done at the time of the scheduled maintenance. Planned Service customers receive a 10% price reduction for repair parts that are not covered under warranty.

### 5. Priority service.

When Planned Service customers call for service, their status is verified and they receive same-day priority service when possible.

### 6. Service by experienced professionals.

Planned Service technicians are well-qualified to give advice on equipment and additional system needs. They have the proper tools and instruments to test, calibrate and repair equipment. They have immediate access to many replacement parts.

### 7. Protects equipment warranties.

The Planned Service program maintains accurate records of maintenance and repair for better equipment management and warranty protection.

## Cooling Season

- Lubricate Motor(s)
- Test Capacitor Microfarad value
- Check Electrical Wiring & Connections
- Check & Clean Condenser Coil
- Check Supply & Return Temperature differences
- Check Condensate Drain Line
- Check Electromotive Force and Current Intensity
- Check Thermostat Operation and Calibration with Digital Thermometer
- Check Indoor Blower
- Replace Standard 1" Filter
- Check Refrigerant Charge using manufacturer-specified Super-Heat/Sub-Cooling method

## Heating Season

- Lubricate Motor(s)
- Check Flue Draw
- Check Electrical Wiring & Connections
- Check Gas Pressure
- Check Supply & Return Temperature differences
- Check Safety Controls and switches
- Check Electromotive Force and Current Intensity
- Inspect Heat Exchanger
- Check Indoor Blower
- Replace Standard 1" Filter
- Check Thermostat Operation, Heat Anticipator, and Calibration with Digital Thermometer

## Pricing

Silver Agreement .....	\$145
Gold Agreement .....	\$170
Each additional system .....	\$120
Humidifier .....	additional \$20
Electronic Air Cleaner .....	additional \$20
Large Media Filter .....	additional \$39
Heatpump .....	additional \$20
Rooftop .....	additional \$10

## Gold Agreement Benefits

- 15% discount on out-of-warranty repairs
- First run of reminders to secure preferred scheduling
- Thermostat battery change during the fall visit, when applicable
- High efficiency, 1" pleated filter with each visit, when applicable

## Did you know? ...

- Certain air conditioning and heating problems can double operating costs without reducing your comfort level.
- As much as 80% of all compressor failures could be eliminated with planned maintenance.
- A refrigerant undercharge of only 10% can increase operating cost by almost 20%.
- A dirty evaporator, condenser and blower can increase air conditioning or heat pump electrical usage by 50%.
- Just 1/100 of an inch of dirt or film on an evaporator coil can reduce its efficiency by 5%.